



# It's easy to find what you need @ bcbstx.com/members

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**Home** | **My Health** | **My Coverage** | **Visits & Claims** | **Doctors & Hospitals** | [Contact Us](#) | [User Profile](#) | [Help](#) | [Log Out](#)

Welcome to Blue Access for Members John!

**5 News & Updates**

- [New HRA and Health Web Content](#)
- [Help Children Without Insurance](#)
- [Protecting Your Online Information](#)
- [Serious Mental Illness Benefits Expand](#)

**My Health**



**National Nutrition Month**  
100 fewer calories a day adds up to healthier weight.  
[Learn More...](#)

**PERSONAL HEALTH MANAGER**  
Set up a personal health record for you and your family.

**Treatment Cost Advisor™**  
Get answers to questions about your health and health care expenses.

I need to...

**My Coverage**

Coverage	Effec. Date
<a href="#">Medical</a>	01/01/2008
<a href="#">Rx Drugs</a>	01/01/2008
<a href="#">Dental</a>	01/01/2008

[More...](#)

**6 Message Center**

You have 2 NEW messages!

Subject	Date
One or more of your claims have been finalized.	4/3/2008
Blue Cross and Blue Shield Pending Claim Notification	1/19/2008

[More...](#)

**Medical Visits & Claims**

Your 2 most recent visits:

Date	Patient	Physician/Provider	Status
04/02/2008	JOHN DOE	NATHAN JOHNS MD	PAID
01/18/2008	JANE DOE	NATHAN JOHNS MD	NOT PAID

[More...](#)

**7 Quick Links**

**Carry the Card!**  
[Need to print a temporary ID card?](#)

- > [View claim status?](#)
- > [Download a form?](#)
- > [Find a doctor, hospital or dentist](#)
- > [Stop receiving paper statements?](#)

**User Profile**

- > [Receive e-mail notifications of claim activity](#)
- > [Update your online profile](#)
- > [Change your password](#)

**Dental Visits & Claims**

Your 2 most recent visits:

Date	Patient	Physician/Provider	Status
01/05/2008	JOHN DOE	NATHAN JOHNS DDS	PAID
12/27/2007	JANE DOE	NATHAN JOHNS DDS	NOT PAID

[More...](#)

Place **blue access** on your Desktop!



- 1 My Health**  
Make more informed health care decisions by reading about current health topics and researching specific conditions; use decision-making tools to help you better understand medical treatment options; compare hospital performance and outcome data; and obtain cost estimates for common health services.
- 2 My Coverage**  
Confirm your coverage and your dependents' coverage; review information about your coverage; get answers to frequently asked questions; and, if your prescription drug coverage is provided by Blue Cross and Blue Shield, you can locate a pharmacy, obtain mail service forms, order refills online and obtain the cost of your prescription.
- 3 Visits & Claims**  
View medical and dental claim details, including payment amounts, a summary of your claims by date of visit, name of doctor or dentist, total charges and status. BlueEdge<sup>SM</sup> members can also view information about their spending accounts including activity dates and balance.
- 4 Doctors & Hospitals**  
Use the Provider Finder<sup>®</sup> to locate a network doctor, hospital or other health care provider and get driving directions.

- 5 News & Updates**  
Learn about updates to your health care benefit plan and enhancements to this site.
- 6 Message Center**  
Receive notification of pending and finalized claims via secure messaging.
- 7 Quick Links**  
Request a replacement ID card, print a temporary ID or download a medical or prescription drug claim form.
- 8 Contact Us**  
Submit a question to Customer Service and a Customer Service Advocate will respond by phone or mail.
- 9 User Profile**  
Update your e-mail address and choose to receive claim statements via e-mail, instead of through the mail.
- 10 Help**  
Look up definitions of health insurance terms and get answers to frequently asked questions.